



# **Shifting The Balance**

**Canadians with Disabilities and the Right to Work**

**16th Annual  
National  
Supported  
Employment  
Conference**

**June 7-9, 2011  
Westin Nova Scotian  
Halifax**

# 2011 Welcome

## Dear Reader;

For over 15 years, the Canadian Association for Supported Employment has been supporting and celebrating the efforts of organizations and individuals across Canada in the struggle to assist people with disabilities to gain and maintain full, genuine employment. It has been my great honor to serve as President of the organization for the past year, and it is my pleasure to welcome you to our 16th annual conference in Nova Scotia.

The theme this year, "Shifting the Balance" evokes notions of equality, equity, a level playing field, and focus on those who are affected by imbalance. Though the economic situation worldwide has affected almost everyone's employment and financial security, people with disabilities and other employment disadvantages experience higher rates of unemployment or underemployment and poverty. This imbalance was present during better economic times, and is all the more pronounced in the current times.

Our goals are to assist people with disabilities and other employment disadvantages to achieve what we all desire: to find a career that fits us as individuals, to find real work for real pay within that career, and to be respected by our fellow citizens as we participate genuinely in the economy and our communities. This is an essential building block for a good life. It is also a challenge for us all: self advocates; families; employers; professionals; volunteers, and policy makers. We all have a role to play, and must work together. The CASE conference is a unique opportunity for people from each of those constituencies to come together, share their perspectives, and unite in common cause.

This year's conference promises to be bigger and better than ever. All of us on the CASE board are indebted to the conference local organizing committees, who have put together both an inspiring program and an enticing array of social activities. Prepare to be challenged, stimulated and inspired by leaders in the field, and entertained by famous Maritime hospitality, scenery and culture.

## **Bill Forman**

President, Canadian Association for Supported Employment

## Dear Case Conference Participants:

On behalf of the Collaborative Partnership Network, we would like to extend our sincere greetings and a hundred thousand welcomes to the participants of the 2011 CASE conference to be held in Halifax. The June occasion will be a gala affair with true Maritime hospitality and music in the heart of the City of Trees. Enjoy a lobster feast along the historic Halifax waterfront, then a harbor cruise along the majestic vista.

We, of the Collaborative Partnership Network look forward to sharing our experiences with supported employment with the rest of our neighbours from near and far. We look forward to meeting all of you during the conference and will be on hand to assist you in any way that we can. We extend our thanks to all who contributed to the process of making this conference a success.

Enjoy!

## **Mike Little and Janice Ainsworth**

Co-Chairs of the Collaborative Partnership Network

Please join us in kicking off the conference with a meet and greet reception on Tuesday evening. Enjoy a cash bar, rooftop patio and hors d'oeuvres set to music in the idyllic Atlantic Ballroom.



**Wednesday, June 08 9:00am - 10:30am**

**Dulcie McCallum**

Dulcie McCallum is the Freedom of Information and Protection of Privacy Review Officer for Nova Scotia. Prior to this position Dulcie was a member of the Canadian delegation to the United Nations for four years as an expert advisor to develop the U.N. Convention on the Rights of Persons with Disabilities, which Canada has signed and ratified. Formerly the Ombudsman for B.C., Dulcie has dedicated her work as a lawyer to the rights of people with disabilities. She has been involved in numerous human rights cases including Re Eve and Re Luke Elwood. She authored the Woodlands report on abuse in institutions entitled "Need to Know". Ms. McCallum's most recent publication is the guide "Belonging: Giving Value to Every Person", which is used as a text in Nova Scotia colleges. We are pleased to welcome Dulcie to share her wisdom in moving forward to full workforce inclusion for people with disabilities.



**Thursday, June 09 12:00pm - 2:00pm**

**Michael Bortolotto**  
**"The Positive Rebel"**

Michael calls himself The Positive Rebel as he intends to inspire us to rebel against ourselves and negative influences and challenge our ways of thinking about limitations and barriers in our lives. He joins us to teach us by example, sharing his stories and his humour with us. Michael speaks from a lifetime of experience in facing challenges. He was born with Cerebral Palsy, and every single day calls upon enormous amounts of courage and a powerful determination to persevere in overcoming the physical, mental, emotional and social obstacles that life presents to him. And overcome them he does. Michael has already accomplished many things, including earning a diploma from Malaspina University-College in Recreation Administration and building a thriving career as a motivational speaker. Tackling issues such as ethics, teamwork improving productivity, vision, leadership, complacency, effective thinking, change & uncertainty, peer pressure, bullying in schools or in the workplace, and pushing beyond the ceiling of conditioning, to date, he has given over 1100 keynote speeches before more than 260,000 people in Canada and the United States.



**New Conference Feature!**

**Tuesday, June 7th**

**1:30-4:30pm**

**CASE Discussion Forums**

Join the CASE Board of Directors for an afternoon of instruction and interactive dialogue on topics that matter to you. Two forums will be offered simultaneously and will explore two distinct areas of interest - you choose your room and where you stand on the issues. These idea marketplaces will incorporate expert opinions and audience participation for a truly unique CASE conference experience.

Each of the sessions will be jointly facilitated by a member of the CASE board of directors and a colleague from our membership or professional community. This is a unique opportunity to share and hear from fellow professionals across the country about common challenges, creative responses and inspiring successes. In addition, you are invited to bring resources to display and share.

**Discussion #1**

**Practice Dimensions in Supported Employment**

Compare and contrast promising practices in job development, career planning, skills training, support models, coaching techniques and more.

**Discussion #2**

**Policy and Governance in Supported Employment**

Explore priority issues of national concern such as labour market devolution, restructuring concerns and funding cut-backs.

## Wednesday, June 8

9:00am - 10:30am

### Opening Ceremonies and Keynote Address

Dulcie McCallum

11:00am - 12:30pm

### ***A Time for Change: Vermont's Conversion from Sheltered Workshops to Community Employment***

Across the continent, sheltered employment and other segregated settings continue to be stumbling blocks to employment for people with disabilities. The task of converting sheltered workshops to community-based employment can be a daunting and challenging one. How do local communities, agencies, and advocates make the successful transition? This exciting, interactive session will have participants learning from those who have successfully made this transition in systems and community outcomes. Learn how to implement systems change to convert sheltered workshops to community-based employment.

Presenters: Bryan Dague and Jennie Masterson

### ***Barriers to Inclusion: Political Barbed-Wire & The Myth of Accountability***

No, you're not imagining things - you are being assimilated by a culture of bureaucracy. However, resistance is not futile! This session will explore the evolution of departmental and ministerial agendas to acquire simple answers for complex issues. We will explore the curious strategies of accountability and cost-containment through increased administration and decreased actual service. 'Trickle-down' government agendas, economy-driven social spending, restrictive contracting processes and 'worst-practices' are eroding the efficacy of our services. Join us as we shine a light on these issues (and share strategies and solutions) so that, together, we can continue to foster positive change for those we serve.

Presenter: Sean McEwan and Stephen Wright

### ***Training, Technical Assistance and Mentorship in Customized Employment***

This workshop presents a multi-site, international mentoring demonstration to promote inclusive work in Canada. The project is a partnership between CBI in British Columbia, Christian Horizons in Ontario, and uses a model by Paul Wehman of Virginia Commonwealth University. The session presents information and training tools used to increase customized, inclusive supports among organizations that serve people with disabilities.

Presenter: Dr. Paul Malette and Dennis Ivall

### ***Networking 4 Smarties***

This session will share a number of creative and innovative techniques for job developers to use to increase their networking effectiveness. Using lots of examples, participants will be inspired to network in their own communities to promote employment for people with disabilities. Participants will learn about: The extra mile approach; Strategic volunteering; Purchasing power pitches; Cross promotional opportunities; Awards and recognition; Beneficial back scratching; Built in networks; and Being a connector.

Presenter: Chris Arnold



collaborative  
**partnership**  
network

Employment  
Solutions  
that Work.

Hants County CAN  
Windsor: 792-1802  
Community Inc.  
Kentville: 679-7469

EmployAbility  
Sydney: 539-5673  
Strait Area Counties  
Strait Area: 625-0001

Employment Opportunities  
Digby: 245-1830  
West Nova Employment  
Yarmouth: 742-5859  
Employment Solutions  
Bridgewater: 543-1537

CANSA  
Amherst: 661-1509  
TEAM Work  
HRM: 422-8900  
WorkBridge  
HRM: 422-8900

## Wednesday, June 8

1:30pm - 3:00pm

### **Building Up/Breaking Down: Developing individuals' confidence, self-esteem and skills while breaking down employment barriers.**

This presentation will outline a week long "career camp" designed to lead a person towards employment by focusing on: (1) interest and skill assessment, (2) resume writing, (3) job search techniques, (4) interview skills (5) first impressions, (6) social etiquette, (7) strategies to maintain employment through effective open communication, (8) stress management in the workplace, and (9) establishing work/life balance.

Presenters: Wade Winmill and Erin Dowd

### **Work life Balance; Strategies for Success.**

Participants will engage in examples of how to come closer to work life balance with good information to make better choices everyone can learn to find a better balance. Participants will also be given the resource: "30 Days to a Better ME". This tool will encourage participants to take the examples from the presentation and remember to apply them to their daily lives. Presenter: Sean Wiltshire

### **Training, Technical Assistance and Mentorship in Customized Employment**

(continued)

### **A Time for Change: Vermont's Conversion from Sheltered Workshops to Community Employment**

(continued)

3:15pm - 4:30pm

### **Annual General Meeting**

This year our AGM is in a timeslot all its own! As CASE's membership continues to grow, and new opportunities for involvement arise, all are welcome to attend to learn about our organization. New initiatives and priorities will be presented, and input will be invited from our national network of members. See notes on membership on Page 9.

6:00pm - 12:00am

### **Banquet Dinner and Entertainment**

**Good Times**

An experience you don't want to miss!

Parade together from the conference hotel along the harbour boardwalk . . . Then feast on a lobster, chicken or vegetarian dinner on the waterfront . . .

Enjoy live Maritime music . . . Celebrate the 3rd annual CASEY Awards . . . Cruise Halifax Harbour

The Lobster Guy is ready to welcome you

Wear a Maritime-inspired costume . . . Prizes for creativity & enthusiasm . . .

**\$50** all inclusive

*Ye Olde Maritime Spirit*

"Serving the employment needs for persons with disabilities across Nova Scotia for the past 10 years"



Collaborative Partnership Network | 7071 Bayers Road, Suite M-278 | Halifax NS, B3L 2C2  
Tel: 902-422-8900 | Fax: 902.422.3992 | www.cprn-novascotia.ca

**Thursday, June 9**

**9:00am - 10:30am**

## ***Universal Design and Assistive Technology for Learning and Work***

The purpose of this session is to increase understanding of technology, trends and convergence that support and promote access and diversity in the workplace. Through discussion and demonstrations, participants will be provided resource materials and exposure to low cost and free technologies across a range of low to mid and high tech tools and strategies that could support career goals and tasks in the workplace.

Presenter: **James Roy**

## ***CPN Innovations***

The Collaborative Partnership Network has a ten year history of sharing best practices, creating a Model of Service Excellence and creating the eight dimensions of employability for persons with disabilities. Join us for a discussion about our evolution and how we share funds between organizations, so clients can receive better service. How we deal with devolution of services between the Federal and Provincial governments and the proposals that have worked for the CPN.

Presenters: TBA

## ***Evolution to Employment***

Presenters in this session will outline and describe the process of collaborating on the transition to employment. Discussions will include: The early days: initial challenges to transformation; How we got the wheels turning; Key actions for progress; The opportunity to partner, and; Challenges along the way. Learn about our successful BC partnership to undertake a transformation from day services to real employment for a group of adults with developmental disabilities.

Presenters: **Jaret St. Andrassy and Chris Arnold**

## ***Work life Balance; Strategies for Success.***

(repeat)

**11:00am - 12:30pm**

## ***Universal Design and Assistive Technology for Learning and Work***

(continued)

## ***A Perspective on the Development of a Employment Specialist Course***

The current state of practical, values based training for front line workers in supported employment is either very outdated, inaccessible or not entirely relevant to local issues. Service providers across Canada have expressed the need to develop / reinstate training. This workshop will look at the comprehensive training recently developed for front line workers in Alberta with everything from basic counseling skills to practical hands on exercises to disability awareness / assessment.

Presenters: **Mylaine Tsaprailis and Stephen Wright**

## ***Maximizing Outcomes and Workforce Inclusion for People with Mental Health Disabilities Using Evidence based practices.***

The goal of this workshop is to break down the isolation and stigma of having a mental health disability via workforce inclusion and equity. The session will promote ways of strengthening inclusion, decision making, and transforming social relations, as well as examine barriers faced by participants who want to work. Innovative solutions, social enterprise, incentives for employers, job carving solutions and various other job development tools and techniques will be explored.

Presenter: **Tania Barrie and Ifat Witz**

## ***The Horses' Mouths - Employer Engagement Strategies from Three perspectives***

Back by popular demand! This panel presentation explores a variety of perspectives in advancing employer engagement in supported employment. Front-line job developers, research and policy leaders, and employers alike will share their innovative work and offer tools to replicate successful outcomes.

Moderator: **Nancy Blair**

Presenters: **Dave Fischl, Leo Deveau and Rob Casey**

**Thursday, June 9**

**12:30pm - 2:00pm**

**Lunch and Closing Keynote**

Michael Bortolotto

**Presenter Bios**

**Jaret St. Andrassy**

Jaret St. Andrassy is the Customized Employment Manager with Milieu Family Services in Surrey, BC. He has 7 Years experience in the field, with 4 years in the employment field specifically. Jaret was instrumental in creating the Customized Employment component of his agency. He leads a team of five Employment Specialists who are committed to customizing the perfect job for the people served. In addition to the management component, Jaret facilitates a local Employment Networking Group. He also hosts presentations for other agencies that are starting their employment journey.

**Chris Arnold**

Chris Arnold is the ED of Provincial Networking Group Inc. (PNGI). Chris is a frequent trainer and speaker throughout BC and Canada on the topic of employment for people with disabilities. PNGI has been a leader in the supported employment industry for 17 years and have been recognized for developing a number of best practices in the field.

**Tania Barrie**

Tania Barrie is the manager of the Employment Supports Program with the Canadian Mental Health Association - Toronto Branch. Tania has nine years professional experience in transitioning people with mental health disabilities into competitive employment.

**Nancy Blair**

Nancy Blair is a Career Counsellor and Coordinator of the GHBLN (Greater Halifax Business Leaderships Network) at TEAM Work Cooperative / The WorkBridge. She completed her Career Counselling Practicum at Career and Transitions Service (CATS), NSCC, in April 2010. She has been instrumental in developing the Intensive Career Counselling service at TEAM Work Cooperative and also the Career Counselling Maintenance program which offers clients additional support to ensure their success in their chosen career path. As part of this initiative, she successfully completed the Four Day Intensive in Cognitive Behavioral Therapy offered by David Burns, M.D. in October 2010. She became certified as a PLAR Practitioner in September 2009 and is facilitating the 10 week PLA Program at TEAM Work Cooperative.

**Michael Bortolotto "The Positive Rebel"**

Michael calls himself The Positive Rebel as he intends to inspire us to rebel against ourselves and negative influences and challenge our

ways of thinking about limitations and barriers in our lives. He is here to teach us by example, sharing his stories and his humour with us. Michael speaks to join us from a lifetime of experience in facing challenges. He was born with Cerebral Palsy, and every single day calls upon enormous amounts of courage and a powerful determination to persevere in overcoming the physical, mental, emotional and social obstacles that life presents to him. And overcome them he does. Michael has already accomplished many things, including earning a diploma from Malaspina University-College in Recreation Administration and building a thriving career as a motivational speaker. Tackling issues such as ethics, teamwork improving productivity, vision, leadership, complacency, effective thinking, change & uncertainty, peer pressure, bullying in schools or in the workplace, and pushing beyond the ceiling of conditioning, to date, he has given over 1100 keynote speeches before more than 260,000 people in Canada and the United States.

**Rob Casey**

Rob Casey has worked with persons with disabilities for over 15 years, five of those years as an Educational Program Assistant with the Halifax Regional School Board. Rob was also employed for several years with the English Montreal School Board as a Special Education Assistant specializing with students with Autism Spectrum Disorder and providing support for their families. Rob has also worked as a supervisor for an agency that provides residential, vocational and recreations services for young people with disabilities. He is a senior trainer of Non Violent Crisis Intervention and Autism Spectrum Disorders: Applications of Non Violent Crisis Interventions. Rob recently joined Team Work Cooperative/The Work Bridge as an Employment Maintenance Counselor where he brings his wealth of knowledge and vast experience in the disability field to the table.

**Bryan Dague**

Bryan Dague works with the Center on Disability & Community Inclusion at the University of Vermont. He holds a doctorate in Educational Leadership and Policy Studies from the University of Vermont. He brings 18 years experience in the conversion of sheltered workshops to community-based employment in Syracuse, NY as well as Vermont.

**Leo Deveau**

Leo Deveau is a researcher and community developer in Halifax, and the Coordinator for the Nova Scotia Persons with Disabilities Employ-

# Presenter Bios

ability Table. His previous professional engagements include the N.S. Department of Education, the Regina Public Library, and Chebucto Community Net. Leo has post secondary degrees in English Drama, Adult Education and Information Management.

## **Erin Dowd**

Erin Dowd is employed by Career Connections Inc. in Brandon, Manitoba as an Employment Counselor. She is responsible for doing the vocational assessments with individuals referred to Career Connections

## **David Fischl**

David Fischl has worked for the Saskatchewan Ministry of Highways and Infrastructure for the past 35 years. He has been involved in downsizing, rightsizing and reorganizing. He is the Workplace Diversity Coordinator, chairs several organizational committees, and is the recipient of the Premier's Award of Excellence and the Centennial Award for his achievements in diversity.

## **Dennis Ivall**

Dennis Ivall; BA, MTS has served in the Developmental/Social Services for 20 years. He has been employed by various community agencies including Big Brothers, Y's Owl McClure Coop and most recently with Christian Horizons.

## **Paul Malette**

Dr. Paul Malette is the director of CBI Consultants, Ltd, which works with children and adults with complex support needs. Dr. Malette has provided extensive training to schools, families, professionals, and support agencies throughout North America. His research has been published in the Journal of the Association for Persons with Severe Handicaps and Journal of Vocation Rehabilitation. Dr. Malette uses his personal experiences as a consultant to effectively illustrate theory in practice.

## **Jennie Masterson**

Jennie Masterson is the Supported Employment Program Coordinator for Vermont's Division of Disability and Aging Services.

## **Dulcie McCallum**

Ms. McCallum was first trained as a Registered Nurse working in public health and corrections. She received her law degree from the University of Victoria in 1981 and was called to the bar in 1983. Her expertise was principally in administrative, constitutional human rights law and complex personal injury litigation. Her volunteer work included working for Hospice Victoria and the Transition House. After working as a disability human rights consultant for four years for the Canadian Association for Community Living, Ms. McCallum became the Ombudsman for the Province of British Columbia. She held that position for seven years, until 1999. Since then, Ms. McCallum has worked for government including the administrative review into physical and sexual abuse at Woodlands School resulting in the public report, "The Need to Know." She has also done extensive work in the not for profit sector, particularly in the area of rights of people with disabilities, including being an expert representative on the Canadian

Delegation to the United Nations between 2003 to 2007 to draft and complete the newly ratified UN Convention on the Rights of Persons with Disabilities.

## **Sean McEwen**

Sean McEwen is the Career Development Manager for Employment Services at Calgary Alternative Support Services. He has over 25 years of experience working with people with various disabilities in a variety of settings and support roles. For the past 12 years Sean has been working in Supported Employment and Supported Entrepreneurship service delivery and design - as well as consulting in these areas to other Canadian agencies, funders and service providers. Sean is past president of both CASE and it's provincial counterpart, AASE.

## **James Roy**

James Roy is an Assistive Technology consultant and coordinator of the Learning and Technology Centre, a program of the Kings Regional Rehabilitation Centre in Waterville, Nova Scotia. James has provided many professional development and training sessions and consultations while advancing discussion on good planning practices and the role of assistive technology.

## **Mylaine Tsaprailis**

Mylaine Tsaprailis has worked for Calgary Alternative Support Services for the last 11 years in the employment program as a Career Consultant, Job Marketer and currently as Assistant Program Manager. Mylaine has been a Board Director and past Chair for the Alberta Association for Supported Employment

## **Sean Wiltshire**

Sean Wiltshire is an international speaker in the field of Supported Employment, disability, community development and diversity.

## **Wade Winmill**

Wade Winmill is an Employment Facilitator employed by Career Connections Inc in Brandon, Manitoba. He has worked in Business and Public Education for over 20 years. Wade is on the Board of Directors of the Brandon District Chapter of the Learning Disabilities Association of Manitoba Inc. Administration.

## **Ifat Witz**

Ifat Witz holds a masters degree in critical disability studies from York University. Ifat's background is in political science and her research has been focused on competitive employment - access, accommodation, and disclosure barriers - for people with mental health disabilities.

## **Stephen Wright**

Stephen Wright has assumed a variety of roles within the field of supported employment and the field of career development for the last 25 years. Stephen presently sits on the board of the Alberta Association for Supported Employment, and has been actively involved with the association since its inception. His work and involvement with people with disabilities spans three decades.

## Get Involved with CASE!

Our Annual General Meeting takes place at **3:15pm on Wednesday, June 8th**. Everyone is welcome, but only CASE members are entitled to vote.

For information about obtaining a membership, serving on the board, nominating a candidate, or putting forth a resolution to be included on the AGM agenda, visit the CASE website at [www.supportedemployment.ca](http://www.supportedemployment.ca) or contact Bill Forman, CASE President at **403-298-9805**.

One-year memberships are **\$100** for individuals and organizations alike.

NOTE: Conference discounts are available to members in good standing. Each membership number entitles a member organization to a maximum of six (6) registrations at the discounted rate.

## Registration and Fees

To register, go to [www.supportedemployment.ca](http://www.supportedemployment.ca) to be directed to the online registration site. Or, complete the registration form enclosed and fax or email it to Every ASPECT Event Planning and Management.

Confirmation letters will be sent to you after you have registered and payment has been received.

### Register by April 6th, 2010 for the Early Bird Rate

- Members \$395
- Non-Members \$465
- Self Advocate \$175
- Daily attendance rate \$250
- Annual Banquet Dinner \$50

### After April 6th, 2010 - Full Conference Rates

- Members \$445
- Non-Members \$495
- Self Advocate \$175
- Daily attendance rate \$250
- Annual Banquet Dinner \$50

Conference registration fees include entrance into all forums, plenary sessions and workshops, as well as the Welcome Reception on the evening of June 7th. Lunch is also provided on June 8 & 9th. Tickets to the Annual Banquet Dinner are available on a first come first served basis at \$50 each. See ad on page 5 for more details.

## Refund Policy

Refunds will be made until May 27, 2011 and are subject to an administrative fee of \$50 per person. After this date, there are no refunds, however substitutions may be permitted.

## Venue and Accommodation

All Conference sessions will be held at the The Westin Nova Scotian. The Westin features an ideal location near Halifax Harbour. Steps from world-class shopping and dining opportunities, the Westin is the ideal place to savour the sights and sounds of this beautiful city.

A preferred rate of **\$159.00** per night has been reserved for conference attendees. The rate is based on single or double occupancy, and is subject to current taxes and fees. Reservations can be made directly by contacting the hotel directly or booking online. Attendees must name the "Canadian Association for Supported Employment" and book by May 6, 2011 to ensure the preferred rate.

## Westin Nova Scotian

1181 Hollis Street

Halifax, NS B3H 2P6

General Inquiries Phone: **902-421-1000**

Reservations phone: **1-902-496-8585**,

Toll free: **1-877-993-7846**

Online Hotel Reservation: [www.starwoodmeeting.com/StarGroupsWeb/res?id=1010218310&key=2D335](http://www.starwoodmeeting.com/StarGroupsWeb/res?id=1010218310&key=2D335)

## Sponsorship and Exhibitor Opportunities

Conference organizers would like to thank the Province of Nova Scotia for their generous contribution as a major conference sponsor. If you are interested in joining our organizations as a sponsor, please contact

**Janice Ainsworth at (902) 422-8900.**  
or [jainsworth@teamworkcooperative.ns.ca](mailto:jainsworth@teamworkcooperative.ns.ca)

If you are interested in reserving one of a limited number of display tables to exhibit your product or service, contact

**Meaghan Feduck at 604-723-8251**  
or [meaghanfeduck@yahoo.com](mailto:meaghanfeduck@yahoo.com)

## Accessibility Note

Please note that the hotel has reserved a limited number of accessible rooms, and is available to assist in making accommodations for the comfort and convenience of guests who have a disability.

## Travel Information

### WestJet Flights

WestJet pleased to offer a **10% discount** off the best available regular fare at the time of the booking (excluding web and promotional fares). Attendees must make their travel arrangements through the WestJet Specialty Sales Team and quote the account number at the time of booking. Discounted rates are available for travel up to 3 days prior and 3 days after your event.

Book your flight today by contacting WestJet's Convention line at **1-877-952-4696**. Please quote account number **CC6774**. The Convention Line is open Monday to Friday 8:00 am to 4:30 pm (Mountain Standard Time).

## Airport Information

The Halifax Stanfield International Airport is located 35 km outside of Halifax. Travel time to the hotel is approximately 25 minutes by car. Daily passenger services with most airline carriers operate within the region, with frequent flights from all major points.

## Halifax and Nova Scotia Tourism

If you have a chance to explore Halifax and/or Nova Scotia during your visit, the following websites can help you plan your trip.

**[www.destinationhalifax.com](http://www.destinationhalifax.com)**

- the ultimate Halifax trip planning website.

**[www.novascotialife.com](http://www.novascotialife.com)**

- a comprehensive and collaborative web resource on all things Nova Scotia.

## There are a number of options for traveling to the Westin Nova Scotian.

They are:

**1. Driving** - If you are going to be driving to Halifax, be sure to check out the road reports, driving distances and driving road conditions before beginning your journey.

**2. Town Limo** - Arrive at the Westin in style when you book a leisurely pick-up from the airport with the hotel's partner company. Visit [www.townlimo.ca](http://www.townlimo.ca), call 902-446-5697 or email [townlimo@westin.ns.ca](mailto:townlimo@westin.ns.ca).

**Town Car:** One way trip \$53 (tax included, maximum 4 people)

**Town Car for Business:** \$55 per hour for Two way transportation and stand by service

**Stretch Limo:** One way trip \$125 (tax included, maximum 8 people)

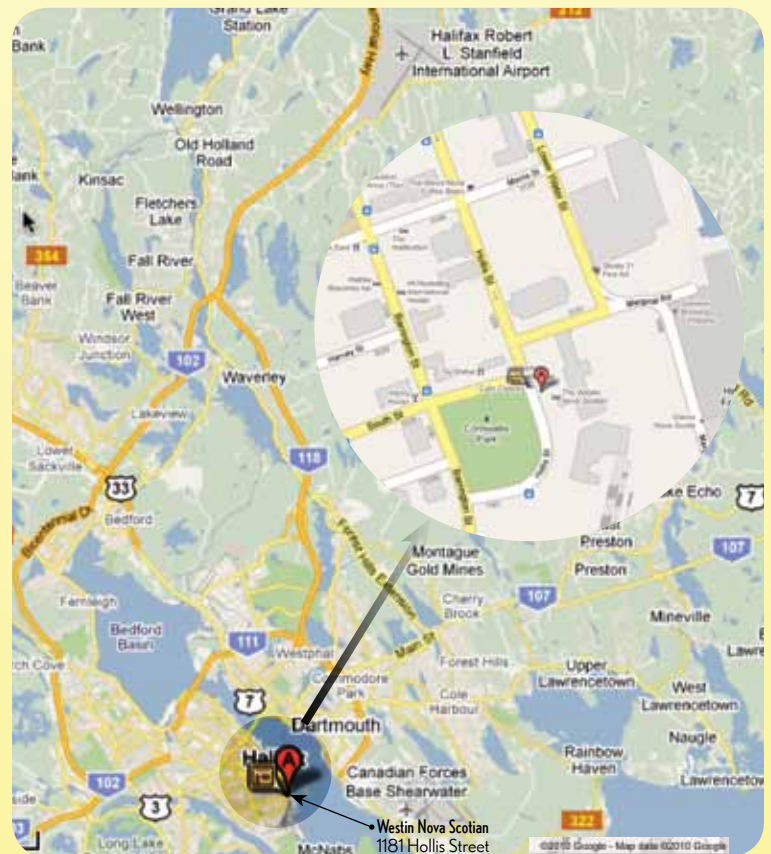
**Van:** One way trip \$65 (tax included, maximum 6 people)

**3. Airporter shuttle** - pick up and drop-off service to and from Halifax's major hotels.

**One way fare** - \$19.50 (includes HST)

**Return Fare** - \$36.00 (includes HST)

**4. Accessible Taxi, bus and rental cars** are available at curbside just outside the arrivals area at the airport.





Dear Delegates,

The Nova Scotia Department of Labour and Workforce Development is pleased to support the 16th Annual National Supported Employment Conference. Helping people with disabilities secure employment and be active participants in the workforce is part of our jobsHere plan. We are committed to making life better for Nova Scotians and this is one way we are helping to do that.

Our government is working hard to help all Nova Scotians find good jobs and have the opportunity to advance their careers in the workforce.

In closing, I would like to welcome all conference delegates to Nova Scotia and I hope you have an enjoyable visit and a productive conference. Congratulations to the Collaborative Partnership Network and the Canadian Association for Supported Employment for hosting this conference.

Sincerely,  
Marilyn More  
Minister  
Labour and Workforce Development

## TUESDAY, June 7, 2011

1:30pm - 4:30pm	Practice Dimensions in Supported Employment	Policy + Governance in Supported Employment
7:00pm - 10:00pm	Welcome Reception	

## WEDNESDAY, June 8, 2011

9:00am - 10:30am	Plenary Dulcie McCallum			
10:30am - 11:00am	Nutrition Break			
11:00am - 12:30pm	Barriers to Inclusion: Political Barbed-Wire & The Myth of Accountability	Training, Technical Assistance and Mentorship in Customized Employment (to be cont'd)	A Time for Change: Vermont's Conversion from Sheltered Workshops to Community (to be cont'd)	Networking 4 Smarties
12:30pm - 1:30pm	Lunch Break			
1:30pm - 3:00pm	Building Up/Breaking Down Wade Winmill	Training, Technical Assistance (cont'd)	A Time for Change (cont'd)	Work life Balance; Strategies for Success.
3:00pm - 3:15pm	Nutrition Break			
3:15pm - 4:30pm	Annual General Meeting			
6:00pm - 12:00am	Banquet Dinner and Entertainment			

## THURSDAY, June 9, 2011

9:00am - 10:30am	Universal Design and Assistive Technology for Learning and Work (to be cont'd)	Innovations in Collaboration(CPN)	Evolution to Employment	Work life Balance; Strategies for Success (repeat)
10:30am - 11:00am	Nutrition Break			
11:00am - 12:30pm	Universal Design ... (cont'd)	A perspective on the development of a employment specialist course	Maximizing outcomes and workforce inclusion for people with mental health disabilities	The Horses Mouth: Employer Engagement Strategies from 3 perspectives
12:30pm - 2:00pm	Lunch and CLOSING KEYNOTE Michael Bortolotto			