



17th Annual National Supported Employment Conference

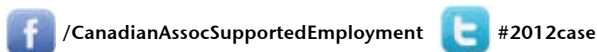
June 5 – 7, 2012
The Delta Winnipeg

Tipping the Scales: Canadians with Disabilities and the Right to Work

Conference Hosts:



MANITOBA SUPPORTED EMPLOYMENT NETWORK



Conference Sponsor:





2012 Welcome

Friends and colleagues,

This year's conference, Tipping the Scales, gives us the opportunity to continue exploring transitions in employment support approaches on a national scale. Some provinces are approaching their five-year evaluation of funding supports since the devolution of federal funding, where other provinces are just embarking on their devolved systems. This conference gives us all the chance to engage in meaningful dialogue, experience valuable exchanges of learning, provide mentoring, and collectively develop gateways to establishing national best practices.

We highly value the collective wisdom of our national partners and members. The annual CASE conference provides us an amazing platform to share our experiences, our learning, and to start mobilizing in a unified manner. We have the opportunity to influence all levels of government, agencies, and communities in an effort to achieve the best possible outcome: connecting people experiencing barriers to work with meaningful and sustainable employment.

On behalf of the CASE board, we look forward to seeing you in Winnipeg in June, 2012!

Tamara Shaw

CASE President

Message from the Conference Co-Chairs...

Welcome to the 2012 National Supported Employment Conference.

On behalf of the National Conference Committee we would like to welcome you to Winnipeg!

This year's conference promises to be one of the best yet, with sessions that will challenge and teach, make you laugh, or maybe shed a tear. It is about celebrating our successes from across Canada, and joining in a renewed effort to support individuals in their career choices.

Each year we try to ensure that we take the comments from the last conference and include requested topics and experts for the following conference, this year is no exception. We have a fantastic line up of speakers and topics ranging from "Supporting People living with Asperger's in Competitive Employment" to "Hearing Voices that are Distressing — A Simulated Experience".

Make sure you attend the banquet and the "Four Corners of the World" an amazing cultural and food event, not to be missed.

We look forward to seeing you at the conference.

Sean Wiltshire

CEO

Avalon Employment Inc.

St. John's, NL

Tracy Williams

Executive Director

Westman Coalition for Employment Opportunities Inc.

Brandon, MB

Conference Co-Chairs

Greetings from MSEN

On behalf of the Manitoba Supported Employment Network (MSEN), I would like to welcome you to Friendly Manitoba, and to our vibrant city of Winnipeg! It is truly our privilege to be hosting the CASE Conference in 2012.

Our day-to-day work can sometimes leave all of us feeling a bit isolated. We are at risk of being silos within silos—as employees, as advocates, as organizations, as systems, as regions, and as provinces. The CASE conference is our collective and purposeful initiative to punch through these silos to share information and best practices. It is also a time to pause—to both celebrate the great work we do, as well as to reflect on what we could be doing more effectively. Our roles feel Sisyphean—we are rolling a big stone up a hill—and that stone is always at risk of rolling back down if we are not vigilant. Our efforts are not futile, however. Lives have and will continue to change for the better!

So let's enjoy each other's company, muster courage, and then take action to build a truly inclusive society, where people of all abilities can find employment, build careers, feel a sense of belonging, and be valued members of our communities!

Oly Backstrom, On behalf of the MSEN Executive



MANITOBA SUPPORTED EMPLOYMENT NETWORK



Keynotes & Forums:

Opening:

Dr. Mark Nagler: Optimism and Determination — Personal Glimpses Into a Life Lived with Disability

Mark Nagler was born with Cerebral Palsy. He did not learn to walk until he was five years old and has never been able to write. His parents were powerful advocates who insisted that their son have a fully integrated public school education at a time when most students with his level of disabilities were institutionalized.

In spite of his disabilities he was able to earn a Bachelor of Arts degree from the University of British Columbia, a Master's degree from the University of Chicago, and a PhD from Stirling University in Great Britain. Professor Nagler taught for four years at McMaster University and then embarked on a distinguished twenty nine year career at Renison College, University of Waterloo.

As an academic he is credited with authoring the first text in Disability Studies which was adopted by 169 universities around the world. He has also authored 10 other books in Native Studies, Race Relations, and Disability Studies. His two most recent books, co-written with his older son Adam, are entitled "Yes You Can! A Guide for Parents of Children with Disabilities" and "What's Stopping You? Living Successfully with Disability".

Closing: Debra Ruh: Best Practices in Including People with Disabilities in the Workforce

Debra Ruh is an internationally recognized leader in the electronic and information technology (E&IT) accessibility arena, and a major advocate for the rights of persons with disabilities. Her steadfast dedication to making Section 508 and other accessibility legislation truly helpful to persons with disabilities is inspired by her daughter, Sara, who was born with Down syndrome. When Sara reached middle school, Debra realized her daughter's employment options were going to be extremely limited, and decided to become an employer that values the talents and skills of persons with disabilities.

Inspired by her mission to create employment opportunities for people with disabilities and drawing upon more than 25 years of international experience developing and implementing solutions for government agencies and organizations, Debra started TecAccess in 2001. Her award-winning company works tirelessly to create a fully accessible world of technology.

CASE Discussion Forums

Tuesday, June 5th

Join the CASE Board of Directors for an afternoon of instruction and interactive dialogue on topics that matter to you. Two forums will be offered simultaneously and will explore two distinct areas of interest — you choose your room and where you stand on the issues. These idea marketplaces will incorporate expert opinions and audience participation for a truly unique CASE conference experience.

This is a unique opportunity to share and hear from fellow professionals across the country about common challenges, creative responses and inspiring successes. In addition, you are invited to bring resources to display and share.

Discussion #1: Workable Solutions for Mental Health

You asked, the CASE board listened! Come join us for an interactive discussion on supporting individuals with Mental Health concerns. This is an interactive presentation to promote an understanding of Mental Illnesses.

Discussion #2:

School to Work Transitions – Sharing Success Stories and Opportunities for Improvement in Various Regions

There is no reason to re-invent the wheel! Come learn and share success stories for supporting individuals and their families in successful transition. Come find out what works in other regions and how to make it work for you.

9:00am - 10:30am

Opening Ceremonies and Keynote Address with Dr. Mark Nagler

11:00am - 12:30pm

The BC experience — Our Employment Journey Barbara Penner, Janet Heino

Share the BC experience of shifting the culture of community living service provision to focus on employment. Participants will hear the story of the shift to an employment focus for community living services in BC. Participants will take away concrete ideas and tools for how to shift a service dependent culture to empowering individuals to become full citizens.

Hearing Voices That Are Distressing — A Simulated Experience Annette Borrows

Hearing Voices That Are Distressing is a simulated training in which participants use a specifically designed audiotape to listen to a replication of the voice hearing experience. It will allow participants to have a glimpse into the experience of trying to function and perform tasks while being “symptomatic” and to marvel at the resiliency and strength of those coping with the illness. Maximum 30 participants in this session.

Inclusion Through Collaboration: A Viable Approach Paul Marken, Matt Sagastume

Viable Calgary, A Prospect Human Services Project, has developed and implemented an industry-focused program aimed to increase the inclusion of persons with disabilities in the workforce by changing the workplace, not the individual. The goal of this session is to gain an understanding of an industry focused approach in aiding employers to increasing their capacity to hire and retain employees with disabilities and to foster an inclusive workplace by affecting change in industry perceptions and organizational culture.

Branding Your Clients for Better Employment Results Christine Wright

No clients will be injured during this workshop! Learn how to develop and design outstanding resumes and cover letters for challenging clients. By using strategic techniques and branding, your clients will see great results when job hunting.

1:30pm - 3:00pm

The BC experience — Our Employment Journey Session (continued from 11:00am)

The Necessity of Advocacy Dr. Nagler

Dr. Nagler, the opening keynote will offer this session on the necessity of advocacy. The workshop covers the goals, techniques and necessity of advocacy to obtain the support required to deal effectively with all aspects of disability.

Everyone Has a Place: How Teamwork Helped Us Find and Secure Employment Tamara Shaw

An overview of the process to find and secure work is explored from the agency, job seeker, family, and business points of view. This presentation will share the job search and securing experience from different view points, including: the agency’s use of Supported and Customized Employment approaches; the job seeker’s role, experience, feelings; family’s viewpoint; and the business’ experience.

Promoting & Marketing Employers — Celebrating Diversity @ Work David Pernarowski

Find out unique and effective ways to help businesses promote and market what they do while highlighting their diversity at work initiatives. This workshop will explore a number of successful techniques used by Provincial Networking Group (PNGI) in Terrace, BC that have promoted the businesses and featured the “Job Seekers” they hired. The discussion will focus on the use of social media to accomplish this goal and will touch on four other promotion and marketing ideas including the Employment Calendar, Clara’s Coupon, Diversity @ Work window stickers, and a PNGI Community newsletter.

Workshops

Wednesday, June 6th

3:15pm - 4:30pm

Annual General Meeting

As CASE's membership continues to grow, and new opportunities for involvement arise, all are welcome to attend to learn about our organization. New initiatives and priorities will be presented, and input will be invited from our national network of members.

6:00pm - 12:00am

Banquet Dinner and Entertainment

Pack your bags and prepare your senses for a cultural feast as Folklorama takes you on a whirlwind tour to four corners of the world in one splendid evening. Winnipeg's rich cultural diversity will be on display in the form of four exhibits named after streets in Winnipeg that reflect the city's Asian, Mediterranean, French-Canadian and Eastern European communities. Each exhibit will be an interactive experience featuring its own food, entertainment and sights. Stroll past the corner of Taché Avenue and feel your feet tapping to the beat of a fiddler while you watch in fascination as a voyageur nimbly weaves a traditional sash. Visit King Street and get lost in the tantalizing aroma of Asian cuisine as a calligraphist prints your name in Chinese. Spend some time on Selkirk Avenue where you'll delight in the intricate fingerwork of a bandura player before your attention is drawn to a traditional Ukrainian Easter egg being painted. Take a break on Corydon Avenue and watch in awe as an artist paints a rendition of an Italian masterpiece while you bite into a tasty Greek morsel. Once your senses are fully aroused, it'll be time to sit back and enjoy the four culturally diverse performing acts that will take the stage. By the time the evening is over, you'll feel like you've traveled the world! **\$60 all inclusive.**

Workshops

Thursday, June 7th

9:00am - 10:30am

How to Measure the Results that Count Alastair MacFadden

Service providers often struggle to report the impact of their programs and services. In this session, learn how six employability dimensions define the career path for today's workforce, and how to use these dimensions to describe service outcomes.

Engaging Business through Mentoring Roger J Van Lieshout

Employers can and want to do more to help facilitate employment for people with disabilities. Mentoring provides an exciting way in which to open doors for job seekers, and to educate employers on better ways to enhance awareness and appreciation - and make it easier for people with disabilities to get through the door. This workshop will examine mentoring program best practices, new program launch strategies, and ways in which to attract investment to create an effective mentoring program.

Real Work for Real Pay Shelley Fletcher Rattai, Shane Haddad

A panel discussion of People First members which will focus on Article 27 of the UN Convention — The right to the opportunity for work in a 'labor market and work environment that is open, inclusive and accessible'.

Gentle Giants! Large Corporations Don't Bite. Job Development with Large Employers Coralie Bezpalko

A panel of HR Gurus, Managers, and Regional Directors of large national corporations discuss supported employment programs they have created or adopted. How to approach large companies and what they are looking for in agencies and candidates.

11:00am - 12:30pm

Hearing Voices That Are Distressing- A Simulated Experience Annette Borrows

Hearing Voices That Are Distressing is a simulated training in which participants use a specifically designed audiotape to listen to a replication of the voice hearing experience. It will allow participants to have a glimpse into the experience of trying to function and perform tasks while being "symptomatic" and to marvel at the resiliency and strength of those coping with the illness. Maximum 30 participants in this session.

The Road to Success: Supporting People Living with Asperger's Syndrome Karen Goodman Wong, Katherine Smithson

This session will discuss some of the common barriers and challenges faced by people living with Asperger's Syndrome and methods to overcome or circumvent these potential problems. We will provide "real life" solutions through sharing some success stories of people with AS that WASO has supported. Katherine will share some of her own personal stories of having AS, and how it has impacted on her life (mostly in positive ways).

CPN Innovations Chris Cook

A representative of the Collaborative Partnership Network of Nova Scotia will discuss its successes over the past decade in N.S., of working together to develop creative and innovative supportive employment services for people with disabilities across the province. The CPN of Nova Scotia has a ten year history of sharing best practices, creating a Model of Service Excellence and creating the eight dimensions of employability for persons with disabilities. Join us for a discussion about our evolution and how we share funds between organizations, write joint proposals, and organize provincial conferences and new department partnerships; all so our clients can receive better service.

The Secret to an Efficient and Engaging Barrier Free Inclusive Workforce David Fischl

This workshop will engage employers to think outside the box when hiring potential employees. It will allow them to look at abilities in a whole different way which will allow them remove the barriers facing many persons with cognitive disabilities.

12:30pm - 2:00pm

Lunch and Closing Keynote

Debra Ruh: Best Practices in Including People with Disabilities in the Workforce

Sponsorship and Exhibitor Opportunities

If you are interested in joining our organizations as a sponsor, or in reserving one of a limited number of display tables to exhibit your product or service, contact: **Tracy Williams, Conference Co-Chair, 204-726-6178 wceo@mymts.net**

Presenter Bios

■ **Coralie Bezpalko** is Marketing Director for Premier Personnel Corporation. One of the oldest supported employment agencies in Manitoba, Premier Personnel assists qualified individuals with learning and intellectual disabilities, find competitive employment opportunities in Winnipeg. Coralie has worked in this and related fields for nearly 30 years, having held positions in northern Manitoba as a life skills and employment coach, job trainer and group home co-coordinator. As Provincial Coordinator of the national youth program Katimavik, Coralie was recognized by the Manitoba Provincial Legislature for excellence in community involvement. Coralie has been a core group member of MEEPA (Manitoba Employment Equity Practitioners Association), a media committee member for MSEN (Manitoba Supported Employment Network) and the Winnipeg Chamber of Commerce.

■ **Annette Borrowes** is from Abbotsford BC and has been serving people with disabilities towards employment for the past fourteen years. Working together with Fraser Health, the Province and Federal government has allowed Annette to gain a variety of experiences. Being an employment specialist for people that have a variety of untapped abilities can be challenging but extremely rewarding when you apply the appropriate supports and career direction methods. Annette's teaching style is down to earth, filled with success stories and practical tools.

■ **Chris Cook** is the director of a large rural supportive employment service provider for people with disabilities in Eastern Nova Scotia for the past 5 years. He has been an active board member of the CPN of Nova Scotia, and is a board member with CASE. Chris is a social worker by profession, and has made it his personal professional goal to see that services for rural communities receive the funding and support they require. The CPN of Nova Scotia has been a national leader in the arena of collaboration and provincial advocacy. It has a ten year history of sharing best practices, creating a Model of Service Excellence and creating the eight dimensions of employability for persons with disabilities.

■ Although **David Fischl** is known to many as an award winning manager from Saskatchewan, he is gaining fame as a presenter on the difficult subject of integrating aboriginal people and persons with disabilities into unionized workplaces. For over three decades, Dave worked with the Saskatchewan Ministry of Highways and Infrastructure where he was involved in downsizing, rightsizing and reorganizing his Ministry. Fischl's concurrent role as Workplace Diversity Coordinator gave Dave the opportunity to present to many Government of Saskatchewan ministries as well as to speak at conferences and conventions across the country. Dave presents on the value of a diverse workforce in the broadest terms, however his recent work as a speaker has focused on the areas of creating a workplace that embraces diversity, the benefits of an inclusive workforce, and how he carved positions in the workplace for persons with cognitive disabilities.

■ **Shane Haddad** is currently the President of People First of Canada. Shane's experiences are not unique to People First members. He has had to advocate for basic human rights his whole life — the right to education, the right to choose where he will live and with whom, the right to get married and have children, and the right to equal work for equal pay. Shane currently resides in Regina, SK with his wife of 20 years, Brenda, their three children Tyler, Matthew and Whitney, and owns his own landscaping business.

■ **Janet Heino** is just finishing up as the Project Lead for the 4 year Customized Employment Demonstration Project. She is responsible for stewarding the relationship between all parties and ensuring that the Project delivers on all its goals and objectives, including developing leaders, building community capacity, informing policy development and strengthening employment awareness and workplace inclusion. She has made a number of presentations to individuals, government, service providers and the BC Accessibility conference.

■ **Tina Holland** is the Director of Education for the Mood Disorders Association of Manitoba. Tina is an entertaining and informative speaker, who loves to share her story. Tina has lived with bipolar illness all of her life yet she has had a successful career in real estate, as an international artist, and now as an educator. She has spoken to large groups about depression, bipolar illness, suicide prevention, borderline personality and post traumatic stress disorder always from self-help and lived experience point of view. Tina's aim is not only to educate the public about these treatable illnesses but also to help eliminate the stigma of mental illness in our society. Tina has written and delivers a cognitive behaviour course for people living with depression.

Presenter Bios

- **Alastair McFadden** is the Manager of Service Delivery for Saskatchewan's 19 Career and Employment Services offices. This role includes the coordination of services for students and workers with disabilities, as well as documenting the return on these investments. Alastair describes how the best supported employment agencies don't just help people find jobs, they help them find a purpose — or a career goal — and create a plan to get there.
- **Paul Marken** is a Community Manager at Prospect Human Services for the Viable Calgary project. He has over 12 years of experience working with persons with disabilities in various employment and community roles. His focus lies on connecting employers to the resources and tools to increase the engagement of persons with disabilities. Paul also connects industry with employment services that provide supports to job seekers with disabilities, and is a strong advocate for the business case for disability in the workplace.
- **Mark Nagler, Ph.D.** is a recognized authority in the field of disability studies. His major work "Perspectives on Disability" was recognized as the first textbook in disability studies and was adopted by 169 universities in Canada, the U.S. and Western Europe. His last two books, "Yes You Can! A Guide for Parents with Children with Disabilities" and "What's Stopping You? Living Successfully with Disability" provide key directives on how to overcome the barriers of disability.
- **Barb Penneris** is the Employment Initiative Coordinator for Community Living BC. Her involvement in employment goes back 17 years when she worked front line as a job coach. She has always had an interest in employment, seeing it as a valuable way for people to contribute to their communities, develop relationships and increase their monetary resources. In her current role to further promote employment, Barb has made presentations province wide, including individuals, families, government and service providers and at the BC Accessibility conf.
- **Dave Pernarowski** is a Supported Employment Coordinator with Provincial Networking Group in Terrace B.C. where he helps people with developmental disabilities secure employment. Dave is also the Mayor of Terrace, recently elected to a second term in that role. Dave has attended the University of Manitoba Commerce Program and the Mount Royal College Aviation Program where he earned his Commercial Pilot's Licence. Dave won a CASEY award at the CASE conference in Halifax in 2011 for the achievement of "Best Costume."
- **Shelley Rattai** has been employed as the Executive Director with People First of Canada since 2003. Shelley is a representative on the Canadian Joint Task Force on Deinstitutionalization, and is very proud to have had the opportunity to be part of the team who produced the The Freedom Tour, a documentary depicting life experiences told by survivors of institutions in Canada. Shelley is a strong advocate for people labeled with an intellectual disability and passionately believes in equal rights for all people.
- **Matt Sagastume** is a Workforce Consultant at Prospect Human Services for the Viable Calgary project. He has worked with a wide variety of business and industry clients in the development of inclusion strategies, processes and policies in support of their strategic objectives. Matt joined the Viable team after serving 8 years as a soldier in the Canadian Forces. His experience there included two combat deployments to Afghanistan. Matt has firsthand knowledge of the barriers in the workplace facing persons with disabilities.
- **Tamara M Shaw** is the Manager for Infinite Employment Solutions with AiMHi in Prince George, BC. She has worked in vocational rehabilitation and counselling in BC, Alberta and Australia throughout her career. She is a founding member of BC EmployNet, BC's provincial agency network, an active member of People In Place, and current president of CASE. Tamara is a strong advocate for people with disabilities, and strives to improve practices ensuring people can attain their goals and become fully engaged citizens in their communities.

Presenter Bios

- Katherine Smithson** has been involved with WASO for seven years. She is currently a student at the University of Winnipeg, pursuing a Bachelor's Degree. She is also employed with Safeway as a customer service staff and has received numerous Mystery Shopper rewards as her quality of work is consistently very high. Katherine was diagnosed with Asperger's Syndrome while in her teens and recognizes both the strengths and challenges that accompany this diagnosis. She has been involved with Asperger's Manitoba for several years, and is an advocate for both herself and others with AS. Katherine has spoken at several venues about living with Asperger's Syndrome and has been co-presenting this session with Karen Goodman Wong for the last two years.
- Roger Van Lieshout** knows what it takes to develop and sustain effective public – private partnerships. A founding director of the Business Leadership Network, he has a wealth of experience in engaging businesses in creative ways to expand employment opportunities for people of all abilities.
- Karen Goodman Wong** has over twenty years of experience in supporting individuals living with disabilities. She has worked with WASO Inc. for fifteen years. For nearly ten of those years, she has been the Manager of the Employment Services Program, assisting people prepare for, obtain and maintain competitive employment in the field of their choice. This program currently supports over 160 individuals with a diverse range of abilities and barriers. At present, twenty five percent of the people on our caseload have a diagnosis of Asperger's Syndrome, PDD or Autism. Previous to working with WASO, she was a Family Support Worker in Lewiston, Idaho, where she assisted families in crisis. She is currently the President of the Board of Directors with Alpha House Inc., a second stage housing program for women and children transitioning from violence.
- Christine Wright** works in the Employ-Ability Program at the Neil Squire Society. EA is a pre-employment program for persons with physical disabilities that are a barrier to employment. This 12 week program is delivered in the classroom and via the internet both synchronously and asynchronously. Employ-Ability is delivered across Canada.

Get Involved with CASE

Our Annual General Meeting takes place at **3:15pm on Wednesday, June 6th**. Everyone is welcome, but only CASE members are entitled to vote. For information about obtaining a membership, serving on the board, nominating a candidate, or putting forth a resolution to be included on the AGM agenda, visit the CASE website at supportedemployment.ca or contact Tamara Shaw, CASE President at **250-564-6408 ext 230**. One-year memberships are \$100 for individuals and organizations alike.

NOTE: Conference discounts are available to members in good standing. Each membership number entitles a member organization to a maximum of six (6) registrations at the discounted rate.

Registration and Fees: To register, go to supportedemployment.ca to be directed to the online registration site. Or, complete the registration form enclosed and fax or email it to Every Aspect Management. Confirmation emails will be sent to you after you have registered and payment has been received. **Early bird deadline: April 4th, 2012**

Member Early:	\$395	Non Member Early:	\$470	Self-Advocate:	\$175
Member Regular:	\$450	Non Member Regular:	\$495	Daily Attendance:	\$250.00

Conference registration fees include entrance into all forums, plenary sessions and workshops, as well as the Welcome Reception on the evening of June 5th. Lunch is also provided on June 6 & 7th. Tickets to the Annual Banquet Dinner are available on a first come first served basis at \$60 each. See page 5 for more details.

Refund Policy: Refunds will be made until **May 25, 2012** and are subject to an administrative fee of \$50 per person. After this date, there are no refunds, however substitutions may be permitted.

Venue & Accommodation

Delta Winnipeg Hotel

350 St. Mary Avenue
Winnipeg, Manitoba, R3C 3J2
Phone: 204-942-0551
Toll-Free: 1-888-311-4990

Hotel Map:

deltahotels.com/en/hotels/manitoba/delta-winnipeg/directions-and-local-events/

All Conference sessions will be held at the Delta Winnipeg, located in the heart of downtown. A preferred rate of \$139 per night has been reserved for conference attendees. The rate is based on single or double occupancy, and is subject to current taxes and fees. Reservations can be made directly by contacting the hotel or booking online. Attendees must name the "Canadian Association for Supported Employment" and **book by May 4th, 2012** to ensure the preferred rate.

Or book online at deltawinnipeg.com/0612cana002

***Accessibility Note:** Please note that the hotel has reserved a limited number of accessible rooms, and is available to assist in making accommodations for the comfort and convenience of guests who have a disability.

If you require an interpreter or sign language during the event, please indicate your needs in the registration process or email: info@everyaspect.ca

There are a number of options for travelling to the Delta Winnipeg:

- 1. Driving:** If you are going to be driving to Winnipeg, be sure to check out the road reports, driving distances and driving road conditions before beginning your journey.
- 2. Town Limo:** There are a number of limousine services available at the airport, through the central terminal doors. For more information on companies servicing Winnipeg James Armstrong Richardson Airport, go to waa.ca/uploads/ck/files/Limo_Info-060911.pdf.
- 3. Accessible Taxi bus and rental cars** are available at curbside just outside the arrivals area at the airport. Winnipeg Airports Authority and Unicity Taxi have proudly partnered to provide taxi service from the airport. Taxi – Approximately \$17 each way from airport to hotel. To contact Unicity Taxi phone, **204-925-3131** or E-mail, admin@unicitytaxi.mb.ca
- 4. Bus Transit** service is available to and from the airport. For rates and schedules, please visit Winnipeg Transit's website winnipegtransit.com/en or call 311 or toll-free **1 877 311-4974**.

Travel Information

West Jet Flights: WestJet is pleased to offer a 10% discount off the best available regular fare at the time of the booking (excluding web and promotional fares). Attendees must make their travel arrangements through the WestJet Specialty Sales Team and quote the account number at the time of booking. Discounted rates are available for travel up to 3 days prior and 3 days after your event. Book your flight today by contacting WestJet's Convention line at **1-888-493-7853**. Please quote **account number CC6774**. The Convention Line is open Monday to Friday 8:00 am to 4:30 pm (Mountain Standard Time).

Airport Information: Winnipeg James Armstrong Richardson International Airport is connected to the Winnipeg city centre via Wellington Avenue, which connects to Route 90. Airport users can access the terminal from downtown via Winnipeg Transit bus service (Route 15 Sargent/Mountain). winnipeg-airport.com

If you have a chance to explore Winnipeg and/or Manitoba during your visit, the following websites can help you plan your trip:

Travel Manitoba: travelmanitoba.com | **Tourism Winnipeg:** tourismwinnipeg.com

Conference Schedule:

Tuesday, June 5, 2012

FL: Front line **MGR:** Managers / HR **IND:** Individuals **EMP:** Employers

12:00pm	Registration Open	
1:30pm – 4:30pm	Discussion Forums Workable Solutions for Mental Health	Discussion Forums School to Work Transitions – Sharing Success Stories and Opportunities for Improvement in Various Regions
7:00pm – 10:00pm	Conference Opening Reception	

Wednesday, June 6, 2012

8:00am – 4:00pm	Registration	Exhibits Open		
9:00am – 10:30am	Opening Ceremonies Keynote Address – Dr. Mark Nagler Optimism and Determination — Personal Glimpses Into a Life Lived With Disability			
10:30am – 11:00am	Networking Break			
11am – 12:30pm	The BC Experience – Our Employment Journey Barbara Penner, Janet Heino FL/MGR	Hearing Voices that are Distressing – A Simulated Experience (max 30 participants) Annette Borrows FL	Inclusion Through a Collaboration Approach Paul Marken, Matt Sagastume FL/MGR/IND	Branding your Clients to Better Employment Results Christine Wright FL/IND
12:30pm – 1:30pm	Lunch Break			
1:30pm – 3:00pm	The BC Experience – Our Employment Journey Continued... Barbara Penner, Janet Heino FL/MGR	The Necessity of Advocacy Dr. Nagler ALL	Everyone Has a Place: How Teamwork Helped Us Find and Secure Employment Tamara Shaw ALL	Promoting & Marketing Employers – Celebrating Diversity @ Work David Pernerowski FL/MGR
3:00pm – 3:15pm	Networking Break			
3:15pm – 4:30pm	Annual General Meeting			
6:00pm – 12:00pm	Banquet Dinner and Entertainment			

Thursday, June 7, 2012

9:00am – 10:30am	How to Measure the Results that Count Alastair MacFadden FL	Engaging Business Through Mentoring Roger J Van Lieshout FL/EMP	Real Work for Real Pay Shelley Fletcher Rattai, Shane Haddad ALL	Gentle Giants! Large Corporations Don't Bite. Job Development with Large Employers Coralie Bezpalko ALL
10:30am – 11:00am	Networking Break			
11:00am – 12:30pm	Hearing Voices that are Distressing – A Simulated Experience (max 30 participants) Annette Borrows FL	The Road to Success: Supporting People Living with Asperger's Syndrome Karen Goodman Wong, Katherine Smithson ALL	CPN Innovations Chris Cook FL/MGR	The Secret to an Efficient and Engaging Barrier Free Inclusive Workforce David Fischl FL/EMP
12:30pm – 2:00pm	Lunch and Closing Keynote – Debora Ruh Best Practices in including People with disabilities in the workforce			